# Cultural Origins of Behavior

#### **Inquiry Questions:**

- How does culture influence behavior?
- Are cultures comparable?

### Etic vs. Emic approach to research

Two ways to approach cultural research:

Etic- culture examines as if from above/outside

Emic- trying to understand a culture from within

What are the advantages/disadvantages to each approach?

## Difficulty in Cross-Cultural Research

Cultures are unique and inherently difficult to compare; process of acculturation is different.

Research methodology/theory comes from Euro-American contexts; may lack validity in other regions.

Researcher bias

## Geert Hofstede Maastricht University, Netherlands

Attempted to simplify and standardize cross-cultural research

Used 40 countries to develop 5 dimensions of culture

Explains human behavior across cultures



#### Hofstede



Working for IBM Europe in 1965

Sent questionnaires to 117,000 employees worldwide

Completed initial study in 1973

Found certain trends in the analysis of data

# Individualism vs. Collectivism (Hofstede 1980)

# Describes the importance given to group belonging and integration

Individualistic cultures- people tend to act independently

Collective cultures- people emphasize group loyalty & cooperation with others



#### **Traits of Individualistic Cultures**





#### **Traits of Collectivistic Culture**



W

Social rules focus on promoting selflessness

M



Working as a group



Doing what's best for society



Families and communities have a central role



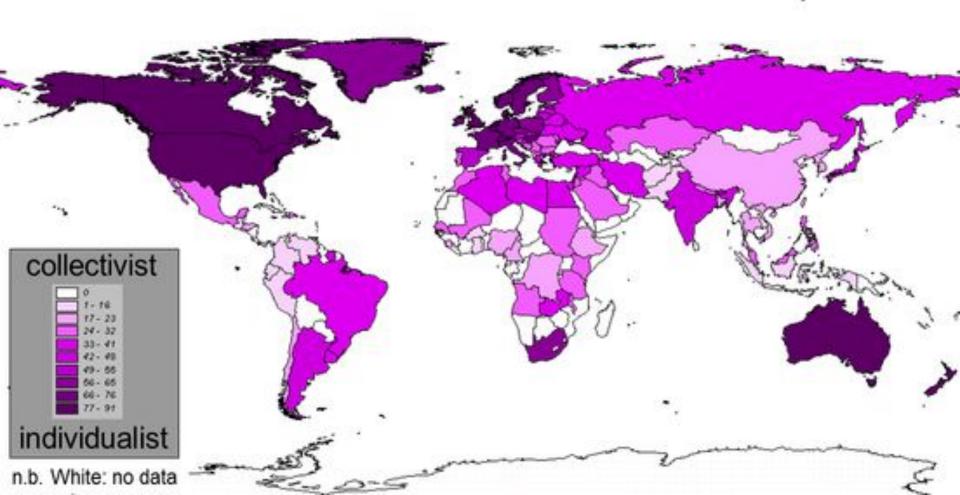








## Collectivism - Individualism World map



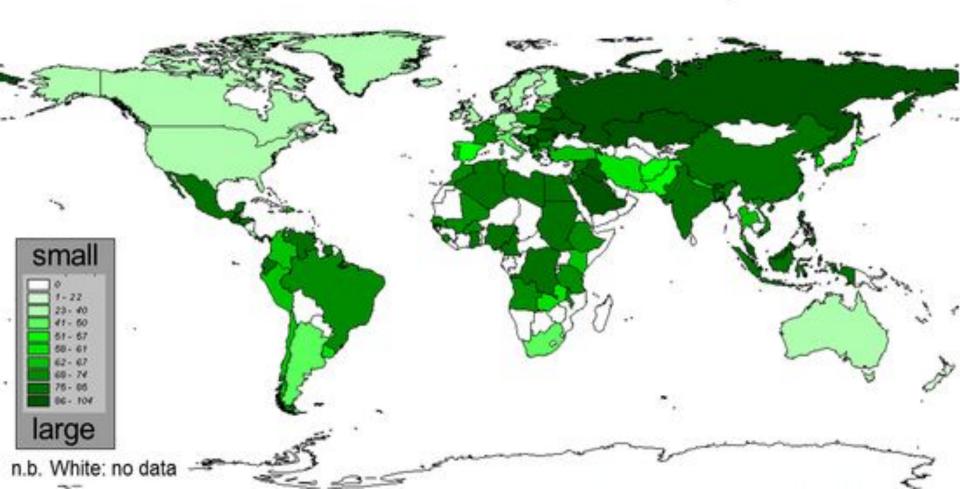
## Power Distance Index (PDI) (Hofstede 1980)

#### The extent to which people accept unequal distributions of power

High PDI culture- the boss makes all the important decisions, and employees accept the authority of their superiors.

Low PDI culture- decisions are made more collaboratively, and all employees expect some say in how things are done

# Power Distance World map



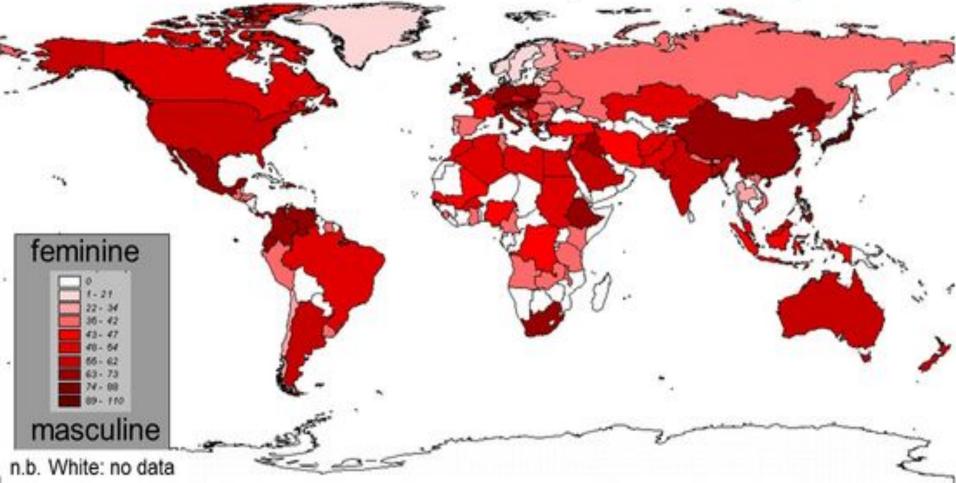
# Masculinity vs. Femininity (Hofstede 1980)

#### The importance given to achievement and striving for success.

Masculine culture- there is more competition, focus on material rewards, and assertiveness.

Feminine culture- there is more emphasis on cooperation, modesty and quality of life

# Femininity - Masculinity World map



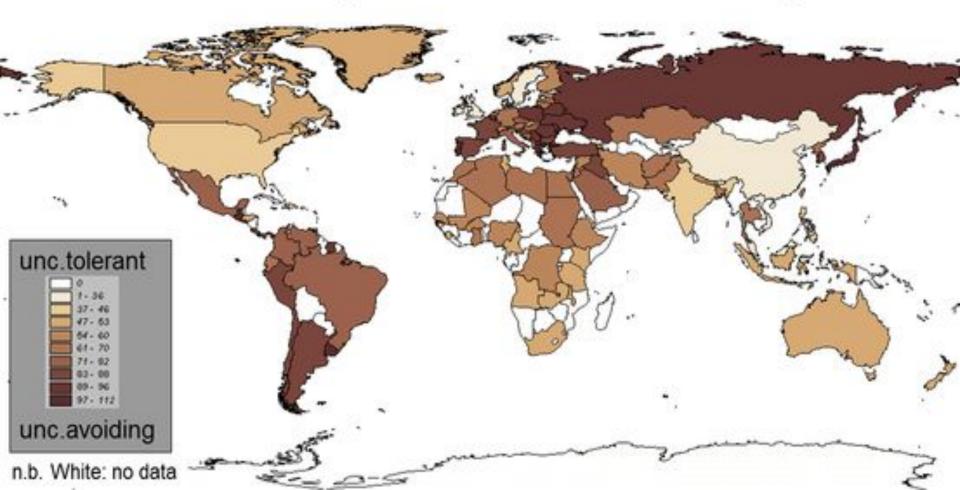
# Uncertainty Avoidance Index (Hofstede 1980)

#### Describes tolerance for ambiguity.

High uncertainty avoidance- tend to be strict rules and guidelines that establish how things must be done.

Less uncertainty avoidance- more acceptance for different ways of doing things, and a more free-flowing environment.

# Uncertainty Avoidance World map

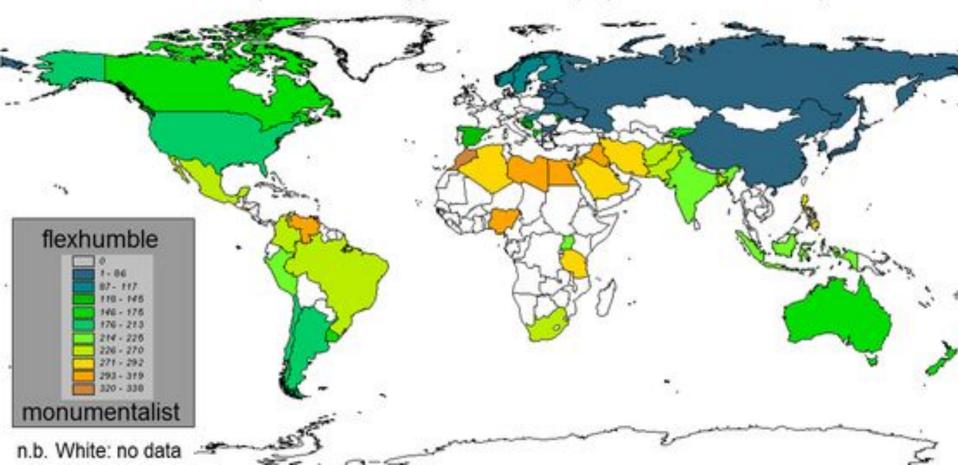


# Long-term vs. Short-term Orientation (Hofstede 1991)

#### Describes how people think about time.

Short-term culture- focus on the past and the present, and tend to seek immediate gratification.

Long-term culture- focus on the distant future, and are willing to delay immediate gratification in favor of working towards long-term goals Short-term orientation (Monumentalism) – Long-term orientation (Flexhumility) World map (based on WVS)

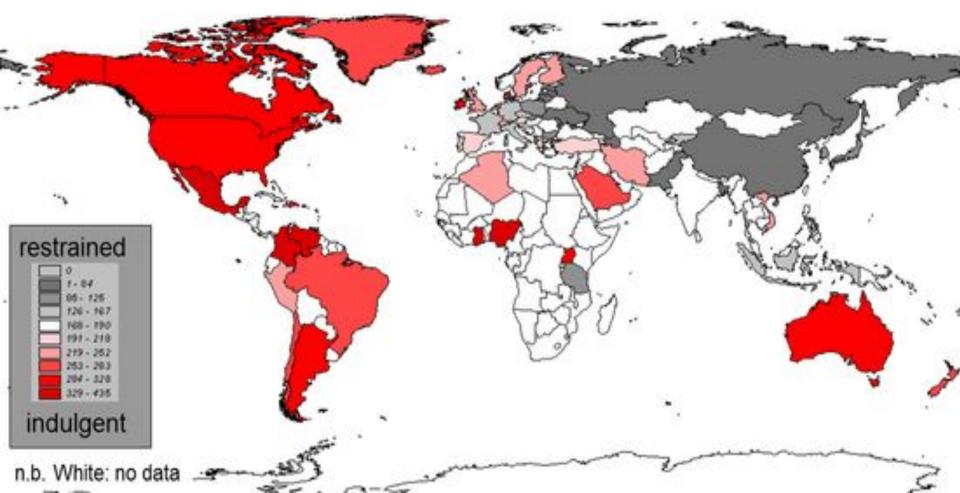


# Indulgence vs. Restraint (Hofstede 2010)

Indulgent culture- it is good to be free, following your impulses is good

Restrained culture- life is hard and duty, not freedom, is the normal state of being

Indulgence - Restraint World map (based on WVS)



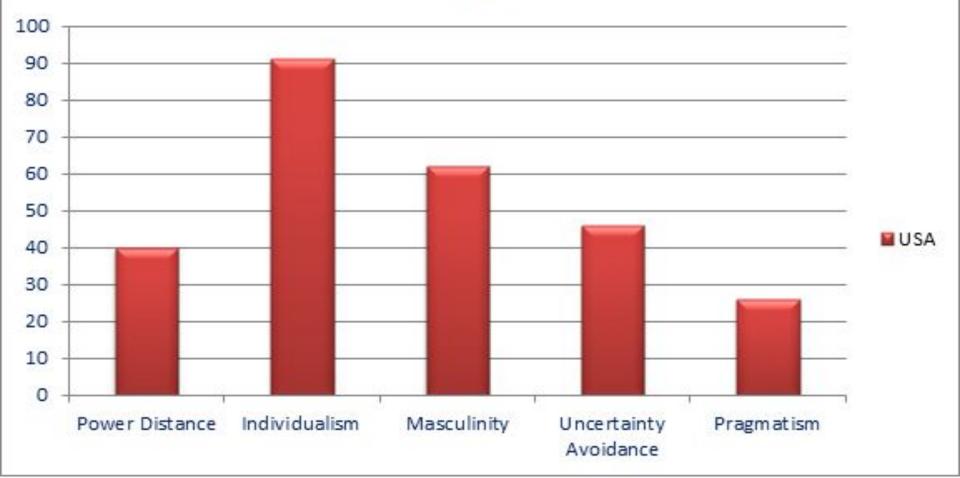
### Advantages with Hofstede's Research

- 1. First large-scale attempt to quantify cultural differences
- 2. 100,000 participants overall makes findings particularly reliable due to large sample size in each country
- 3. Further research into dimensions provide supporting evidence

#### Problems with Hofstede's Research

- 1. National cultures are complex and cultural dimensions do not act in isolation
- 2. Each dimension may be expressed differently in each culture. (ie. collectivism in Korea is not the same as collectivism in Kenya)
- 3. Dimensions also assume values are shared by all the people within a country
- 4. Research only surveyed IBM workers who may not be representative of wider population of their country

### USA



### Exit Slip

Discuss the strengths and limitations of cross-cultural research in relation to one cultural dimension.

# Triandis (2001) Univ. of Illinois





